

## Article - Public Utilities

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§8—408.

(a) To implement this subtitle the Commission may adopt regulations necessary to carry out the provisions of this subtitle that are consistent with federal law.

(b) The regulations may include:

(1) procedures for a customer to confirm a change in the customer's telephone company or reseller made by another telephone company or reseller on behalf of the customer;

(2) procedures for a customer to confirm a change in telecommunications service options;

(3) procedures for a customer to confirm a change in the person who bills the customer or the customer's billing arrangement;

(4) provisions for the disclosure to the customer of the terms of the services offered by a telephone company or reseller;

(5) methods of enforcement; and

(6) other provisions, not inconsistent with federal law, that the Commission considers necessary to implement this subtitle.

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